



Restoring Property Damaged By
FIRE • WATER • SMOKE • WIND & Other Perils Since 1982



The Scoop!

April, 2012

There's a new "old" team in town!

Mellon Certified Restoration proudly announces the opening of its newest full service Branch in Williamsport, PA!

It's about time!

Yes, it is about time...when you need emergency services, you want someone nearby who can *quickly* respond...24 / 7 / 365.

For a number of years, we have been successfully serving Lycoming and surrounding counties from our operations in Harrisburg and Scranton. However, fast response times are a critical component of our services and, wanting to invest in the community we serve, we have opened a local Branch to quickly respond to the region's commercial and residential restoration needs.

Not so fast!

Sometimes a lot of time is just as important, like in years of outstanding service. Being the best at what we do takes experience, knowledge and proper resources, abilities that only time can bring.

Celebrating its 30th Anniversary, Mellon Certified Restoration is a privately owned, non-franchised, Pennsylvania based company that has helped thousands of satisfied customers.

So when disaster strikes, don't count the hours, count on the new, "old" team in town.

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Williamsport, PA 17701
570-323-6600
570-323-6601 Fax**

www.melloncr.com



We bring order to chaos

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Why MCR

Experience:

- ▶ 30 years old; established in 1982.
- ▶ Privately owned and operated, not a franchise.
- ▶ Over 150 full time employees.
- ▶ Quarterly employee certification training.
- ▶ Commercial & residential capabilities, no job is too big or too small.
- ▶ Extensive experience working with insurance carriers, third party administrators, independent adjusters and agents / brokers.



Quality:

- ▶ National award winning restoration / repair services.
- ▶ Independent Customer Care Department.
- ▶ 96% customer satisfaction score companywide.
- ▶ Extensive list of references from satisfied customers.
- ▶ Full workmanship warranty.
- ▶ Dedicated account representatives.



Availability:

- ▶ Fast mobilization for emergency services, 24 / 7 / 365.
- ▶ Seven (7) full-service Branch locations, we're always nearby.
- ▶ Multiple-state coverage area.
- ▶ Reduced business interruption exposure.

Safety:

- ▶ State Certified Safety Committee.
- ▶ EPA Lead Safe Certified Firm (NAT-21874-0).
- ▶ Employees are background checked and chemical screened.
- ▶ Employee ID / Company apparel.

Equipment:

- ▶ Extensive stock of state of the art equipment, resources for any job size.
- ▶ Digital and job documentation / reporting including equipment performance.
- ▶ Content cleaning and inventoried storage in climate controlled warehouses.

Green:

- ▶ Nationally recognized for utilizing environment friendly, antimicrobial remediation.

