



**MELLON
CERTIFIED
RESTORATION**

Testimonials

From start to finish, a totally professional job. Quality craftsmanship. Expert in every field of trade. Customer oriented, honest, accurate.

William M., Phoenixville, PA

The services you provided were excellent. Could not be improved or better - great - you can use my name as a reference anytime.

Joe L., Wayne, PA

Absolutely wonderful experience with this crew. A horrible experience with the flooding, however, they totally put me at ease. I can't thank the crew enough! Prompt, polite, efficient. I have already recommended MCR to others. It was a pleasure having them at my home.

Anita W., West Chester, PA

Damon Ortt delivered quality workmanship and excellent customer service. He took time to explain the repairs. He and the other workers treated our home and property with respect. Job well done!

Gregory H., West Chester, PA

Was completely satisfied with all work and would certainly recommend your company to anyone who had the same circumstances. Thank you again.

Elizabeth K., Lykens, PA

When we had an 8 story office bldg flooded from a broken sprinkler system supply line, Mellon quickly went to work & continued working until order was restored to the property. Matt & Doug worked very hard with my adjuster to help resolve the damage cost.

Penna AFL-CIO, Harrisburg, PA

This was the 2nd time your services were needed. Wouldn't hesitate to recommend your company to others. Crews were competent, courteous & conscientious!

Marjorie K., Harrisburg, PA

Having spoken with a couple other companies, I was very impressed with MCR's prompt response to my emergency - provided peace of mind!

Rachel B., Harrisburg, PA

First, please accept my appreciation to you in forming and operating a company that excels in its operational setup and its experienced and unfailingly polite staff. If I haven't met most of them, I certainly have met a sizable number and, to a man, I have been both impressed and grateful for their manner and dedication to do the very best possible in what is a most difficult situation. In times when a professional work ethic is too often not seen, your company policies and staff excel. I am most grateful to have had such a professional organization handle and alleviate a most difficult situation. Kudos to you for establishing an organization that values high standards, and to staff that so ably satisfies those standards.

Anita K., Camp Hill, PA

Everyone was absolutely wonderful - they made a horrible situation much easier to deal with! Everyone was polite and respectful! Excellent company!

Robert M., Blue Bell, PA

The crew was very courteous and went above & beyond my expectations. Very neat & cleaned up thoroughly. I was so impressed.

Kristina G., Levittown, PA

Your services have more than met my expectations. I would recommend your services to many others. Your crew performed professional work and were very courteous.

Paul Q., Philadelphia, PA

It was a pleasure doing business with such a class act company. Vince G. was very professional in the way he handled sub contractors & the quality of work! Thank you very much.

Estate of Larry F., Philadelphia, PA

Extremely satisfied with quality of work and level of professionalism.

Annette S., Philadelphia, PA

I would have given you even higher marks if you had check boxes available to do so. Thank you so much.

Lori J., Northampton, PA

Having had Rick Hoyt and his crew come to our rescue twice, I cannot say enough wonderful things about their service, politeness & the work they did for us! Thank you!

John C., Wescosville, PA

Very good experience when something bad was happening.

Bernadette E., Bethlehem, PA

Totally impressed w/ the concern by Mellon employees for addressing "my concerns"! From "Chaos to Order" - excellent employees - Dave, Jen, Pat, carpet installers - all 1st class - I don't think any other company could have done it better.

Terrence W., Jim Thorpe, PA

We will highly recommend Mellon Certified Restoration to anyone that is in need of their service. Everyone was very helpful and nice. A pleasure to have had the opportunity to work with Pat Grob and the office personnel. Thank you for a wonderful job.

Carl T., Phillipsburg, NJ

Mike diSciullo was very professional and thorough. All were very helpful throughout the process.

KYJ's Bakery, Brookhaven, PA

My apartment & its contents sparkled. The cabinets, inside & out, were 100% restored. I give you a 10 for job well done.

Norma L., Philadelphia, PA

Thanks to the knowledge, professionalism and friendliness and approachable staff, we are 100% satisfied. The production of the work was excellent!

Wesley & Juanita G., Yeadon, PA

A family emergency didn't make any issues with beginning our project. Mellon very kindly revised the plan. Cleanup at the end of each day was routine. A wonderful experience.

Linda B., Drexel Hill, PA

Mike & his crew were great to deal with. They kept me informed every step of the way. Despite delays due to weather, they took every opportunity to get the work done & return my house to working order as fast as possible. The crews were very clean in regards to the impact on the house from the work being done. All materials & debris were removed or very neatly stored at the end of each work day. They took precautions to ensure neither my children nor pets would be able to access the work area & kept a watchful eye for them as they would enter/exit the home. Paul did an excellent job assisting my insurance company with updated estimates & detailed information. It was a pleasure to work with Mellon & while I hope to not need such services in the future, I will gladly recommend your company to anyone who might. Thank you.

George & Laura P., Media, PA

We are extremely pleased with the work. All staff was pleasant, respectful & knowledgeable. Thank you.

Jacob & Janet G., Lansdowne, PA

I was extremely impressed with the neatness, workmanship and professionalism with the entire job.

Janet M., Blackwood, NJ

Thank you so much for the way our claim was handled. Your employees were so helpful especially during such a stressful time. They took the time to explain everything and were extremely attentive and professional.

Andres & Erin G., Springfield, PA

The 2 men that were sent to my house were very professional and kind. Thank you for all the care!

Richard Z., Hazleton, PA

There's only so many ways one can say thank you for a job well done. Your workers are the most pleasant, efficient people to deal with. Their workmanship is excellent. Thank you.

Joseph G., Gouldsboro, PA

I was thoroughly comfortable with your clean-up crews and so grateful for the job done.

Joann P., Moosic, PA

You guys were prompt, courteous, thorough, explained everything well. I have already recommended your company to friends & family. Customer service is excellent! Thank you.

Frank B., Wilkes-Barre, PA

Excellent emergency company, excellent staff. Fast, courteous, caring & just GREAT!

Valentino P., Scranton, PA

They performed 150% over expected and professionally!!

Ernest W., Tobyhanna, PA

They were professional, very kind and did not treat you like a number but as a person who has feelings and was treated with respect. Thank you.

David M., Moscow, PA

*I just want to take a moment and thank you and your team for the superfast, professional service I received at the home I rent. Not only was I exhausted and distraught from the water damage to my home but I also had to deal with my landlord. It was such a breath of fresh air to speak with you so rapidly and I felt so reassured that everything was going to be ok. The ladies that came on **SUPERBOWL SUNDAY** were fantastic. We all worked together so we could get out to watch the game. Then the gentlemen that did the final assessment were also wonderful. My entire experience with your team was a pleasure, especially in my state of distress. I just wanted to say thank you so much and it's nice working with a local company. I do hope I never need your services again, but if I ever do or anyone I know, you will be my first referral.*

Jennifer M., Olyphant, PA

If you would like to see more, please contact our Customer Care Coordinator.